

Your Voice Matters Complaint Form

If something doesn't feel right,
please tell us. Scan the QR code to
make a complaint safely and
confidentially. We take all concerns
seriously and will follow up
respectfully.



If You Want to Take It Further You can ask for help to contact

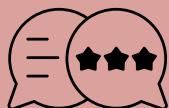
- **If you have a complaint about the team or Service Manager, you can email the Board of Directors on complaints@awccs.com.au**
- An Aboriginal advocacy service
- A trusted community organisation or Elder
- DCJ Housing / SHS Program
- NSW Ombudsman (independent and fair)

The NSW Ombudsman can provide independent information and advice and has an Aboriginal Unit that you can talk to. If they can't help you, they will put you in touch with someone that can. Contact details are below:

Phone: 02 9286 1000 or 1800 451 524

Email: nswombo@ombo.nsw.gov.au

Online: www.ombo.nsw.gov.au



Mail:
NSW Ombudsman
Level 24
580 George St
Sydney
NSW 2000

